



Some people are saying its ground hog day - didn't we do all this last year? True story but we have learnt so much from last year and from other nations who are running ahead of us with the Delta Strain of Covid-19.

Since the Premier announced on 5th August that the Virus had made it to our region, we have been incredibly busy and even more focused. The entire Maroba team sprang into action to do all that we could to further protect our community, while diligently following all existing and revised Health orders and guidelines. We continue to be on high alert!

We reiterate our thanks to all our families who are following the NSW stay at home orders - please know that your efforts really do make a difference. As you know, Covid testing rates are high which is excellent. Indeed, many of us who have been dealing with colds or who perhaps have found themselves named as a close or casual contact after doing a grocery shop for their households have been required to have a Covid test. This has meant that each of those people have been sidelined until they get a negative result. The impact on a workplace such as ours is significant. Even though our staff desire to work, they remain 'on the bench' to ensure that they contribute to the safety and wellbeing of all residents and of course their colleagues. Spare a thought for these workers especially as results have been delayed for over 100 hours in some cases. I am pleased to say, that in true Maroba spirit,

many staff have offered to take on additional shifts to support our residents at this time.

With Spring on its way, it's now time to lift our heads out of what has been a cold and treacherous winter, and look for the opportunities that have not yet been explored. The sun does seem to be shining a little brighter, giving us the opportunity to seek out those best locations within our allowable sphere of movement to take a moment to bask in its welcome rays. So let me encourage you to put on your 'sunnys' and a hat and take a short stroll while exercising your smile muscles by smiling into the fresh air and letting your imagination or memories take hold to remind you of a favorite holiday and special memories and past adventures. I don't know about you, but I find the power of imagination can transport us to that better place, that better experience which can then help us work our way through the challenges in which we all now find ourselves.

Perhaps, you'd like to share that memory with a loved one or close friend, yes over the phone is still a great way to communicate. Get a 'cuppa' and settle in for a chat and as they say in the Life of Brian, 'Always look on the bright side of life'!

- Viv



Connecting with loved ones

We have a number of iPads and Tablets available to enable social connection with loved ones. Bookings can be made via Reception during Business Hours. As staff movements are restricted and we are not able to enlist volunteer support for this task, staff in suburbs are now facilitating the calls as well as care and social engagement. We will do our best to be on-line at the designated time, however please be patient if there is a slight delay. Thank you in advance for your patience.



Father's Day - 5 September

Father's Day is fast approaching. It is looking doubtful we will be able to allow visitors, however we will do our best to make Father's Day special for all our Dads. Presents can be dropped off out the front of The Manor until 3.30pm, Friday 3 September. These will be sanitized and distributed to suburbs on the Sunday. Social connection video chats will be prioritized for the Dads on this day to allow families to connect with their loved one. Bookings can be made via Reception.



Covid @ Maroba

Covid-19 Incident Management Team

We thought it timely to introduce the Incident Management team who meet on a regular basis to discuss Covid related issues. In the event of an outbreak this is the team who is responsible for the functions of planning, operations and logistics.



▲ Viv Allanson
CEO

▼ Tracy Walker
General Manager,
Operations



▲ Louise Adnum,
General Manager,
Corporate Services



▼ Linda Winn
Director of Care



*Photo's taken pre-Covid pandemic.

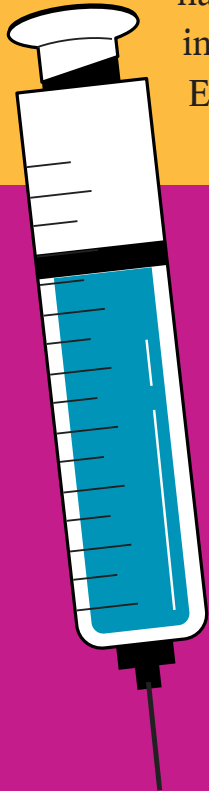
The Team also consists of the Operational Partners:

Rachel Hollis, People & Culture Partner • John Zammit, Property Partner • Rhys Dintino, Wellness Partner • Janet Wright, Clinical Care Partner • Christine Davis, Customer Engagement Partner • Ann Power, Customer Experience Partner • Silvana Peters, Business Services Partner • Sarah Gamble, Communications Co-ordinator

Current protective measures

As outlined in Update #63, we have tightened restrictions on movements for staff. Care staff have remained rostered in the same suburb since the start of the pandemic and areas for staff breaks have also been designated in each suburb. Social Engagement and Spiritual

care programs are continuing in each care area to support the emotional and psychological wellbeing of our residents. We now have specified Entry and Exit doors to each suburb and have asked staff who work across the facility such as occupational therapy, spiritual care and maintenance to plan their workday accordingly so they preferably only have one visit in a day to a suburb. Each person that is not rostered in the suburbs and is moving around the facility is to wear a new gown and renew their mask on entering and exiting each suburb.



Covid-19 Vaccinations for staff

Currently, we can report that 100% of staff at Maroba who intend to stay in Aged Care after 17th September have now had their first vaccine and 87% of staff have had 2 vaccines. When compared to national levels across the sector where only 60% have had their first vaccine and only 41% have had 2 vaccines this is wonderful news! A big thank you to all staff.



Communicating during an Outbreak

Maroba will provide daily general communication updates and distribute these via email, FaceBook and update our website. We recently updated our Communications Distribution List for general correspondence and updates. If you wish to be included or check you are on our list, please enquire with Sarah by email sarah.gamble@maroba.com.au.

If communication is required around an individual resident, the Family Liaison Team @Maroba will liaise with the nominated Primary Contact and Person Responsible. We ask that family members keep other family members informed as appropriate.

Thank You



10 August 2021
Coronavirus Update #63

Dear Maroba Residents & Family,

SOCIALS



For Suggestions, Compliments, Concerns and Complaints

Help us improve our Care & Services.

'Have your Say' flyer with forms are available at the entrance to The Manor and The Lodge and an e-copy is available on our website under 'Contact Us'.



58 Edith Street,
Waratah NSW 2298



www.maroba.com.au
Connecting community online

For news, online enquiries, general information including careers & volunteering.

24 hours
(02) 4935 0300



Reception Hours
Monday to Friday
8.30am - 4.30pm



feedback@maroba.com.au

For Suggestions, Compliments, Concerns & Complaints

connect@maroba.com.au

For corresponding with residents

enquiries@maroba.com.au

For all general enquiries

marketing@maroba.com.au

For requests to receive newsletters and other general information from Maroba

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