



December 22, 2021

Dear residents & family members,

**Re: Outbreak (18.12.21) – Update #3**

**We are pleased to report the results for all residents in the Waratah wing have returned negative.**

**No resident in the facility is currently exhibiting any Covid symptoms.**

**Residents of Honeysuckle are being swabbed today and surveillance testing of all other residents and staff on site is also occurring today. This is in addition to all staff undertaking supervised Rapid Antigen Testing prior to every shift.**

Follow up testing for all residents and staff onsite will also occur on Friday 24 December and again on Wednesday 29 December, 2021.

The Health authorities have given us no indication of when Maroba will be out of lockdown and hence able to resume visitation. The high numbers of community transmission of Covid-19 in our area is of high concern and may impact this decision.

To other news

If you would like to deliver a gift for Christmas, please follow this process.

- Gifts to be dropped off by noon on Thursday 23<sup>rd</sup> December and only during office hours.
- All gifts must be presented to us in a plastic bag with full name, suburb and room number.
- Gifts to be sanitized at the front door before leaving it for a staff member.
- Ring the team at Reception on (02) 4935 0300 to advise the gift has been dropped off and to ensure the security of the gift.

With regards to FaceTime and Zoom calls, we are still working through how we can resource this task for the Christmas period. We have a number of staff not able to attend work and resourcing is tight across the whole facility. If you would like a call on this day, please contact Reception and leave your details. We will certainly endeavour to assist connection. Please be aware that we may not be able to meet all requests, so please be patient and bear with us.

Remember, our updates are only being sent to immediate family members so please keep an eye on your emails. Please forward to family and friends as our updates are not being posted on FaceBook, however they are uploaded to our website as emails are proving unreliable.

As advised previously, all excursions are cancelled, except for those relating to Medical appointments. Please contact the RN to discuss this further, if required.

A friendly reminder we have a dedicated email address for personal correspondence for residents. This is [connect@maroba.com.au](mailto:connect@maroba.com.au). I am sure residents would be delighted to receive a note and or some photos from their nearest and dearest and or friend. Correspondence is laminated and delivered to the recipient as soon as possible.

Please find below the delicious Christmas lunch menu that will be served to all residents on-site and freshly prepared by our Chef and kitchen staff.

We will endeavour to keep you updated as news comes to hand.

Stay safe and well.

Yours sincerely



Louise Adnum

General Manager, Corporate Services

