

6 July 2022

Dear Families and Friends,

Further to our update yesterday, we have an additional 2 residents in Jacaranda that have tested positive this morning. This brings the total of residents experiencing Covid to 6. All residents are stable. All residents in Nobbys have had a PCR this morning.

The 2 residents' families have been informed and the families of all Covid positive residents are contacted daily with a wellbeing update.

Bluegum, Jacaranda and Nobby's continue in full isolation along with the staff in full PPE. Staff continue to monitor the slightest change in residents' conditions and are making the decision not delay testing consenting residents. We will continue with the testing regime and monitor the outcome of the results.

We thank you for your patience and support of all the measures we have in place as we continue to liaise closely with the Population Health Unit, Hunter New England Local Health District, NSW Health, the Commonwealth Govt and the Quality and Safety Commission.

We will continue with **NO general visitation** for the whole facility. Family members who would normally provide care for their loved one or those supporting a palliating resident continue to enter the building to continue their caring and support roles. These families have been contacted.

If you are unhappy with our strategy or have concerns about care you are invited to call us to discuss or if you prefer you can contact:

- Older Persons Advocacy Network (OPAN) on 1800 700 600
- The Aged Care Quality and Safety Commission on 1800 951 822
- Senior Rights Service 1800 424 079

We will continue to keep you updated with any changes and appreciate it is difficult not being able to visit your loved one.

If you require additional information, please call reception 49350300 during office hours or email enquiries@maroba.com.au.

Stay safe and well.

Yours sincerely,



Tracy Walker
General Manager Operations